

MEDICAL OFFICE PROCEDURES (250)

REGIONAL – 2017

	TOTAL POINTS	 (265 points)
Part IV	SOAP Document Production	 (100 points)
Part III	Matching (15 @ 3 each)	 (45 points)
Part II	Abbreviations (15 @ 3 each)	 (45 points)
Part I	Multiple Choice (15 @ 5 each)	 (75 points)

Judge/Graders: Please double check and verify all scores and answer keys!

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Workplace Skills Assessment Program competition.



GENERAL INSTRUCTIONS

- 1. Use the Scantron scoring sheet provided for the objective portion of the test.
- 2. Make certain this test booklet contains Jobs I-IV.
- 3. Key Part IV according to the instructions given.
- 4. Correct any obvious keyboarding errors and incorporate any editing notations.
- 5. Correct any errors in formatting. Use formatting shown in the Style & Reference Manual.
- 6. For any problem where you would normally key your reference initials, key your contestant number. Your name or initials should *not* appear on any work you submit.
- 7. Key your contestant number and job number as the footer in the lower left-hand corner of <u>all</u> work submitted unless otherwise specified.

	} }	
Example:	99-9999-9999 Job 1	

- 8. If you finish before the end of the 60 minutes of testing, notify the proctor. Time may be a factor in determining a winner when there is a tie score..
- 9. When turning in your materials, place your scoring sheet on top of your jobs. The jobs should be arranged in numerical order.

Production Standards		
0 errors	100 points	
1 error	90 points	
2 errors	70 points	
3 errors	50 points	
4+ errors	0 points	

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Part I—Multiple Choice—5 points each = 75 points total

- 1. C
- 2. A
- 3. D
- 4. A
- 5. B
- 6. D
- 7. D
- 8. D
- 9. A
- 10. B
- 11. A
- 12. D
- 13. A
- 14. D
- 15. C



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Part II—Medical Abbreviations—3 points each = 45 points total

Write out the following standard medical abbreviations or symbols. Spelling must be accurate.

	, , ,
16. GI	
	gastrointestinal
17. TPR	
	temperature, pulse, respirations
18. h.s.	
10. 11.5.	hour of sleep; bedtime (not "at night")
10.1.	1'
19. hct	hematocrit
	nematoerit
20. CHF	
	congestive heart failure
21. EHR	
	electronic health record
22. EKG	
22. 2110	electrocardiogram
02 17.	
23. K+	potassium
	potassium
24. HIPAA	
	Health Insurance (not Information) Portability and Accountability Act
25. b.i.d.	
	twice a day
26. ♀	
- 0. +	female
27. CVA	
	sibilities: either "cerebrovascular accident" (not cardiovascular) OR "costovertebral angle"
28. IV	
	intravenous
29. ENT	
	Ear, nose and throat (can accept answer without the comma after "nose")
30. H&P	
50 , 11 0 1	History and Physical
	, ,

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Contestant Number	
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Part III—Matching 3 Points Each = 45 Points Total

Match the letter with the proper definition.

a. twice a day	d. at bedtime	g. swallowing	j. itching	m. pounds
b. before meals	e. cost on delivery	h. diagnosis	k. bruising	n. an advance directive
c. as needed	f. sincerely	i. after meals	l. purging	o. procedure

_l31. thinning charts
_h 32. dx
c 33. p.r.n.
o 34. px
n 35. DNR
d 36. h.s.
_e 37. COD
f38. complimentary close
_k 39. ecchymosis
_i40. p.c.
m 41. lb
j 42. pruritus
_g 43. deglutition
a 44. b.i.d.
b 45. a.c.

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Part IV—SOAP Document Production - 100 points total

(Grader: Acceptable medical abbreviations may be used, and format for TPRs and meds may differ; highlighted items are ones to be corrected)

 $(2 \frac{1}{2} \text{ inches from top})$

Patient Name: Kathleen Dahl PCP: Kristina Johnson, M.D.

Date of Birth: 08/05/1955

Date of Exam: (told to use yesterday's date)

Sex: F

SUBJECTIVE: This 60-year-old female patient presents with complaints of urinary burning and frequency. She has experienced this for four days. She also states she has nocturia and gets up five times every night to void. There has been no hematuria.

OBJECTIVE: BP is 146/95, temperature is 99.7, and pulse is 80. Skin is warm and dry. She appears pale. Upon inspection, cervix is clean with no material seen in the vault. Adnexal areas are normal. No masses or tenderness noted.

ASSESSMENT: Cystitis

PLAN: 1. Cipro 250 mg every 12 hours x 3 days

- 2. Pyridium 200 mg every 4-6 hours p.r.n. burning
- 3. Push oral fluids
- 4. Return to office in four days if symptoms have not resolved.

Kristina Johnson, M.D.

KJ:(contestant number)

D: (told to use yesterday's date but in mm/dd/yyyy format)

T: (told to use today's date in mm/dd/yyyy format)